

Room Service Operator

Contact: CRESCENT HOTELS AND RESORTS

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Address: Price: Newport Beach Check with seller

DetailsApplyDescription Crescent Hotels & Resorts - A Premier Hotel Management Company 4500 MacArthur Blvd - Newport Beach, CaliforniaHotel Overview At Renaissance Newport Beach we believe every traveler should get everything they expect from business travel, in a slightly less expected way. We help our travelers discover genuine local experiences that don't just create stories, but feed the curiosity of guests who see business as only a part of their trip. That's the idea behind everything we do. From daily events like live gigs and mixology classes to local experts called Navigators, our focus is on helping travelers make the most out of their trip and how they do business. At the Renaissance Newport Beach, it's our job to make our traveler's trip a little less expected and a lot more memorable. Hotel Benefits As a Crescent managed hotel, our property offers the following benefits for full time associates: * Paid time off after 90 days of service, the associate starts accruing after day one * Vacation time after 6 months of service, the associate starts accruing after day one * Holiday Pay after 90 days of service * Benefits - Medical, Dental, and Vision * Annual Review & Merit Salary increases * 401k after six months of service * Customer service based incentive programs * Tuition Reimbursement * A complimentary lunch buffet is provided daily by the hotelPosition Description This is a full time schedule that requires availability to work weekends and holidays.RATE OF PAY: \$14.85 per hour What will you be doing? As a Room Service Operator you must always provide warm service, efficiency and knowledge of our menu offerings ensuring the accuracy and timeliness of every meal. Consistently offer professional, friendly and engaging service Assist guests regarding menu items in an informative and helpful way Maintain proper telephone etiquette at all times Have full knowledge of beverage lists Record guest orders accurately and efficiently while honoring all special requests Follow outlet policies, procedures and service standards Have full knowledge of all menu items, garnishes, contents and preparation methods Follow all safety and sanitation policies when handling food and beverage Other duties as assigned Position Requirements: Able to communicate in English. Previous service experience an asset Previous Point of Sale System experience preferred Excellent communication and organizational skills Strong interpersonal and problem solving abilities Highly responsible & reliable Ability to work well under pressure in a fast paced environment Ability to work cohesively as part of a team Ability to focus attention

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